

SUMMARY SURVEYS QUALITY PLAN OF IRBLLEIDA 2021

5 quality surveys will be sent (Funding Agencies, Clinical Trial Promoters, Sponsors, Providers and Internal Staff)

1. Survey of financiers

1. Answers : 3 out of 10 (30%)

2. Agencies:

Aid Management Agency University and Research

Province of Lleida

Department of Health - SDGRIS-PERIS

Questions:

4. The IRBLleida submits grant applications in the form indicated in the call:	4.67
5. The IRBLleida responds to requests for additional information or amendments to applications:	5.00
6. The IRBLleida properly presents requests for changes (partition changes, IP changes, extensions,...) throughout the life of the project:	4.67
7. The IRBLleida presents annual and final reports (scientific and economic justification) in an appropriate way:	4.67
8. We are satisfied with the relationship with IRBLleida's administrative services:	5.00

2. Survey of clinical trial promoters

Answers : 0 of 41.

Conclusion : We must review the contacts we have and initially ask for a contact person for quality issues.

3. Survey of sponsoring companies

1. Answers: 36 of 353 (10%)

2. Companies that have answered:

Adimam	SAFE, SAU
AGROPECUÁRIA D'ARTESA DE SEGRE, SCCL	B-BIOSCA SL
ARCUSIN SA	Official College of Nurses of Lleida
bellpuig sands sl	COMLL
Asur Brok SL	dD BioLab
ATT LEGAL AND TAX ADVISORS, SL	IRON PRUDENCI

FONT ESPASA, SL	SEMI
ALICIA CUELLO DE MERIGO FOUNDATION	Seragro , s
GRUTRANS CABOS SL	SERHS FOOD
ILERDA SERVICES	Catalan Health Service
learn	I serve HQL
MADERAS LLOP-OBIOLS SA	SUPSA SUPERMERCATS PUJOL SL
MTB Distribuciones Tecnológicas SL	(Plusfresc)
farmer editors , SL	TESIDO ASSOCIATES
PAMPOLS PACKAGING INTEGRAL SA	TMI
motor park	transveto
private	ARGELICH TRANSPORTS, SA
SECURITY AND CONTROL	

Questions:

4. I know the corporate image advantages of being a IRBLleida sponsor	4.50
5. I know the fiscal advantages of being a sponsor of the IRBLleida	4.50
6. I follow IRBLleida through:	
● Xarxes socials  Insights	9
● Pàgina web	2
● Butlletí informatiu de l'IRBLleida	19
● Mitjans de comunicació	5
● No el segueixo	1
7. I know the research that is done at the IRBLleida:	3.94
8. I value IRBLleida 's research positively:	4.75
9. The relationship with the promotion staff is satisfactory:	4.75

4. Survey of suppliers

1. Answers: 60 of 452 (13%)

2. Suppliers:

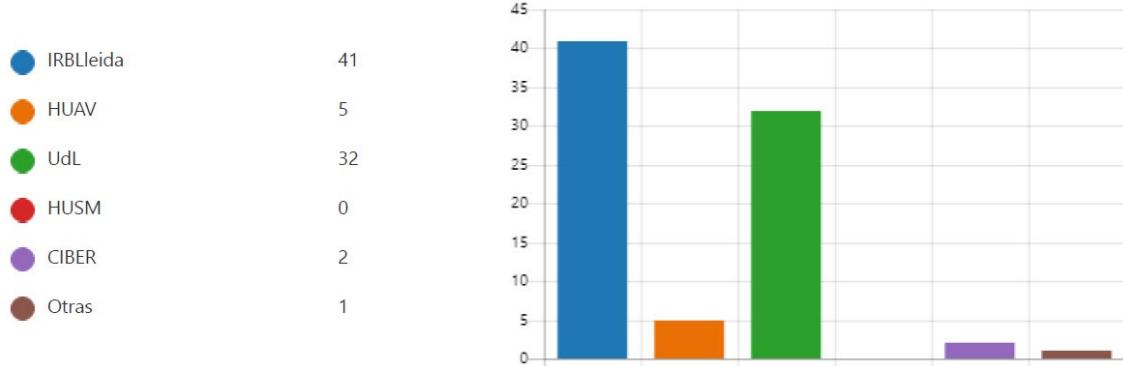
- Epidisease
- SCENICS SCP
- FOLGUERA TRAVELS
- MTB DISTRIBUCIONES TECNOLOGICAS SL
- SEDYF COMERCIAL, SL
- Specific Pig SL (SPECIPIG)
- LABCLINICS SA
- Can Antaviana SL
- Study Center Consortium pigs
- ACEFESA
- BARBICAN LOGISTICS
- DELTA TRANSITARIO, SA - DELTRANSA
- HUAW
- Leica Microsystems, SLU
- SCHARLAB SL
- EURODIAGNOSTICO SL
- SHOOT PHOTO FACTORY
- Santa Cruz Biotechnology
- Abcam

- Services and Assistance Assistant, SLU
- NIRCO, SL
- Ingecal, engineering of quality and the environment, SL
- SUMINISTROS HOSPITALRIOS, SA
- INTECH 2015 SL
- INNOPROT
- LUNEAU TECHNOLOGY SA
- REDIS GESTIÓ ASSOCIATES
- freelance statistical technician
- CULTEK, SLU
- SURIÑA ADVISORS IN TRAINING
- VIDRA FOC, SA
- Abyntek Biopharma
- MARIA MIRO PAMIES
- SEMIC SA
- TOLL ANDREU, SL
- Aral Hygiene and Health, SL
- Rovi Laboratories
- ANAME SL
- MJH Translations & Training
- DIGITAL CASTELLON
- SG HOSPITAL SERVICES SL
- MACROGEN INC BRANCH IN SPAIN
- 360 Multimedia Laboratory, SL
- Confections Anade
- Deltaclon , SL
- alcohol Sub-ministers for Laboratori, SA
- Sirera Photographic Services , SL
- BUFETE GONZALO GESTION, SL
- NIRCO, SL
- OLD PLAY SPAIN SL
- MONLAB
- Semirol, SL
- Funbrain , SL
- SAYTEL INFORMATICA
- LGC Standards , SLU
- QUIMEGA
- Albazul Servicios Integrales SA
- New Grass SL
- GENYCELL BIOTECH SPAIN, SL
- Integrated DNA Technologies Spain

4. When you receive the order by e-mail, all the information necessary to manage it is accessible	4.40
5. Do you send your invoices through the Efact platform ?	
<input type="radio"/> Si 44 <input checked="" type="radio"/> No 16	
6. Are invoices paid within the agreed time frame?	4.27
7. The treatment received by the IRBLleida administration staff is satisfactory	4.55

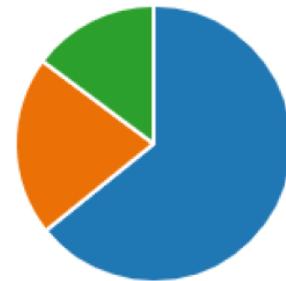
5. Internal staff survey

1. **Answers:** 81 of 418 people through the distribution list (19%)
2. **Recruitment center:**



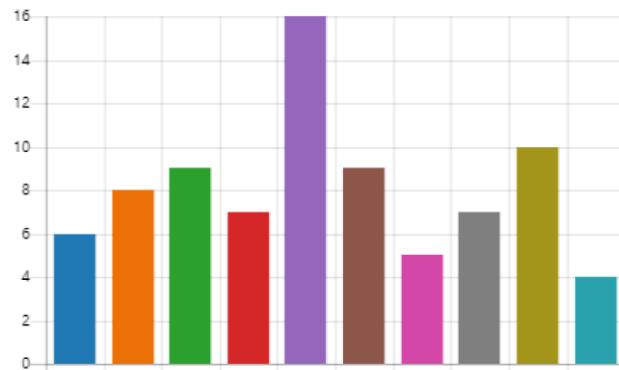
3. I am part of a:

- | | |
|------------------------------------|----|
| Grup de recerca | 52 |
| Servei científic-tècnic (SCT) | 17 |
| Personal d'administració i serv... | 12 |



4. Role :

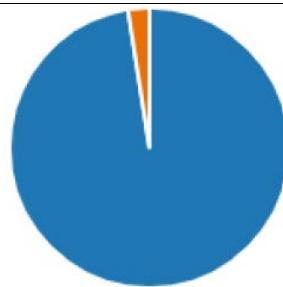
- | | |
|------------------------------------|----|
| Cap de grup | 6 |
| Investigador/a principal R4 | 8 |
| Investigador/a sènior R3 | 9 |
| Investigador/a junior R2 | 7 |
| Investigador/a en formació R1 | 16 |
| Personal tècnic de suport | 9 |
| Coordinador/a SCT | 5 |
| Tècnic/a SCT | 7 |
| Personal d'administració i serv... | 10 |
| Otras | 4 |



Questions:

5. I know the organization and functions of IRBLleida	4.04
6. I know IRBLleida's Quality Policy (Mission, vision and values)	3.63
7. I think that the IRBLleida is an added value for the research of the territory	4.55
8. I know that the IRBLleida is a research center accredited by the Carlos III Health Institute and a CERCA Center	

● Sí	79
● No	2



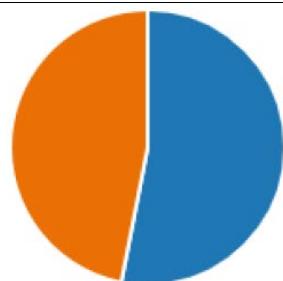
9. I know that the IRBLleida has the seal "HR Excellence in Research" (HRS4R) (The HRS4R is a recognition of the research institutions that advance in the adaptation of their human resources policies to the European principles included in the " Charter&Code ")

● Sí	75
● No	6



10. Do I know the advantages of having this seal?

● Sí	43
● No	38



11. I value IRBLleida's external communication positively (web page, social networks...)

4.13

12. I value the IRBLleida intranet positively

3.49

13. I value positively the sending of mails to the IRBLleida distribution list

4.06

14. The support I receive from the management office when I have to request help is adequate

4.25

15. The economic management that is carried out in the management office is satisfactory

4.11

16. I consider that IRBLleida's training offer is adequate

3.52

17. I consider that the IRBLleida has sufficient Scientific-Technical Services

3.75

18. I consider that the IRBLleida has adequate facilities

3.86